



IMPORTANT

*Care Instructions & Guarantee
For Your New Taps*

**PLEASE KEEP SAFE
FOR HOME OWNER**

Customer Helpline

0845 310 8059

Taking Care of Your Taps



All Taps are extremely easy to care for. Simply wipe over the tap with washing up liquid on a cloth or sponge, rinse well and dry off with a soft clean cloth.



Please do not use any cream cleaners or solutions with a bleach content as they will affect the finish of the tap, invalidating your guarantee.



If the cloth used to clean the taps has been previously used with a cleaner that contains bleach, take special care to thoroughly rinse the cloth with clean water before use.



Do not use abrasive cloths or wire cleaners.



Surface finishes are guaranteed for 12 months subject to the care instructions overleaf being followed.

Water supplies shall be at reasonably balanced pressures and taken from a common source (both from storage by gravity or both from the supply pipe). Where the fitting is installed in domestic premises, supplies may be taken from separate sources, in which case, we recommend installation of the non return valve immediately upstream of the cold water inlet. To ensure installation complies with water by-laws, please seek advice from a qualified plumber.

Product Ref. Code

Sc9

**PLEASE
ATTACH
YOUR RECEIPT/PROOF
OF PURCHASE
HERE**

- This guarantee relates to the defects in manufacture, materials or workmanship in the tap(s) supplied for installation in domestic premises in the United Kingdom and Eire. It does not extend to:

Damage resulting from failure to maintain the product in accordance with the customer care instructions issued with this card.

Normal wear and tear, scratches or accidental damage after purchase.


Faults arising from improper use and/or installation.

Tap valves, ceramic discs and washers.

- Our obligation under this guarantee is to the original purchaser only, and may not be transferred.
- No liability is accepted for consequential damage to other household fixtures, fittings or furnishings arising from any claim, even if attached to the product.
- As we are continuously improving and developing our product ranges, we may not be able to provide an identical replacement for a defective product throughout the extended guarantee period. Where an identical product is no longer available we will supply the nearest equivalent from our then current range.
- In assessing any claim under this guarantee, we must be given the opportunity to inspect the product as installed before removal and we must be provided with those facilities we reasonably require to carry out a proper inspection.

**PLEASE KEEP THIS CARD TOGETHER
WITH YOUR PROOF OF PURCHASE IN A SAFE PLACE**

**THIS EXTENDED GUARANTEE
DOES NOT AFFECT YOU STATUTORY RIGHTS**



**Extended Guarantee
& Customer Care Card**

***Thank you for your recent purchase of this high quality Tap.
These tap(s) are guaranteed free from defects
in materials and workmanship for
5 years from date of purchase.***

These taps have been manufactured and inspected to the highest possible standards and should give you many years trouble free performance, provided that the simple care guidelines outlined on this card are followed.

This extended guarantee against defects in material and/or workmanship does not cover valves, discs or washers which will need replacing over time, depending upon the quality and purity of water supplies.

These and other spares can be ordered direct from

Customer Services on 01845 578 089

Should you have any defects in materials or workmanship within the guarantee period, we will guarantee to repair or replace the defective products or, at our option refund the purchase price of those products; subject to the following conditions.

Any claim made under this guarantee must be notified to us immediately and must be accompanied by a proof of purchase showing the date and place of purchase.